Instructions

- 1) All mobile phone numbers should be a valid with country code for global messaging with or without country code for domestic platform. Ex: +918105360162, 9188105360162, 8105360162.
- 2) Avoid using Special Characters, Ex. &, %, @, #,'
- 3) After sending messages, click on SMS report to view the status. Status will be updated only if you check the SMS reports on the same day of SMS sent.
- 4) SMS reports will be available only for 3 months from the day of SMS sent in the software, kindly export message details within 3 months from SMS reports.

5) SMS Status

Status	Description
DELIVRD	SMS has been delivered
AWAITED-DLR	Mobile number has been accepted and submitted to the operator. Awaiting delivery report from the operator
INVALID-NUM	In case any invalid number present along with the valid numbers.
DNDNUMB	Mobile number is DND.
MOB-OFF	Mobile handset in switched off mode
NO-DLR-OPTR	In case operator has not acknowledge on status report of the SMS.
UNDELIV	Failed due to network errors.